## Leyline

## HELLO,

This is our quarterly newsletter for our dear customers, esteemed partners, and all sympathizers. Read our newsletter and learn more about what was happening in Leyline development and events. Here's what happened since our last newsletter.

**SightCity** 



we had some big ups and downs this year, and, as usual, a lot of work, a few endeavors which turned out to be wild goose chases, but we have also managed to do some interesting stuff. First and foremost, on our accessibility effort: we have

You might have noticed that we missed our Q1 newsletter,

started installing our first real-life portals this year, the devices look great, tactile sensations are awesome, no jams, no slack on the buttons, no misfires, no missed presses. We've come a long way. About 100 locations are already equipped with these devices, hoping for more soon. We visited the SightCity expo in Frankfurt for the 2<sup>nd</sup> time. This year was even better than the last, we showed a real

device (and not a prototype as last time), with the kinks ironed out, feedback processed, and improvements made. We have had dozens, if not hundreds of demonstrations, mostly positive feedback, and, most importantly, some food for thought for us to make the journey even better. See you next year, we hope we'll be able to bring some more interesting updates next year. We have travelled to Poland and Austria with demos this year, again, a lot of very positive feedback.

We've had a couple of "exhibition" cases. These are the cases where venues just rent out our system and/or

hardware for a few days to help them regulate customer

flows. This year we've helped to regulate customer flows for Jamp during **Tele2 Ledus Zeme - Brīnumzeme** and Latvian JUDO Federation during the "European Judo Championships Veterans Riga 2025" event. In Q1 we have launched our first Service Center with access control capabilities: users get a QR code on a ticket, the QR

specific zones of the venue. We have also started field-testing our completely revamped **BEAM** software (our signage mini-pc). Better performance, hopefully better stability and longevity of storage media,

better security, and, of course, new features, for example: we

finally can turn professional signage panels (and even most

of "consumer"-grade TVs) on and off automatically on

is then activated by staff, which then allows to access

workday start/end. We have spent a TON of time to make the video performance better, fighting frameskips aint easy, but the result is great, a lot better performance with a lot less heating. MORE DETAILS **A11**y

**BEAM** software a. Better performance

b. Better security

work schedule

1. Booking calendar improvements

1. Kiosk booking improvements

navigation

Signage

**Operators** 

at a glance

c. Better stability and longevity d. Auto signage panels on/off based on service center

1. We have sent out a completely new version of our

2. Added separate audio for each service point for

3. Signage image and video upload and conversion enhancements 4. Signage now has preview option

2. Better WebOS and MagicInfo (tizen) support

2. Operator desks UI/UX improvements 3. Operators now have an option to see their today's stats

4. Group use-case: reprinting of tickets is now supported

now tag the ticket either during service, or on ticket

5. We have added support for "tags" in tickets, you can

completion, this information is available both in ticket report and in action log for more detailed analysis Managers & analysts 1. Manager desk: added filter to dashboard

2. Services "paused" by manager are now re-enabled at

3. Advanced reporting improvements: event order in logs

4. We have added an "extended" statistics page for those,

who want a bit more details, but do not need a complex

BI solution 5. We have optimized our statistics generation, which

Misc

is a bit more logical

the beginning of next day

- and bigger reports being available in one request Mobile app 1. Mobile app dark theme
  - 1. Better infra and monitoring 2. As usual: a lot of visual improvements 3. Some translation updates

2. Mobile app performance & security

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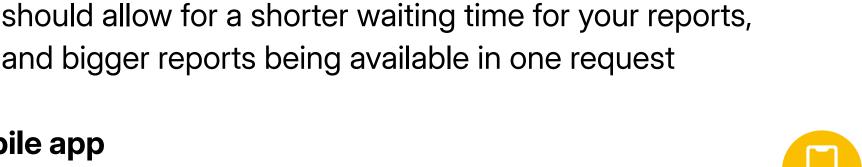
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