

## Hello,

This is our quarterly newsletter for our dear customers, esteemed partners, and all sympathizers.

Read our newsletter and learn more about what was happening in Leyline development and events.

Here's what happened since our last newsletter.



### Q4 Highlights:

#### Q4: integrations.

For techies out there: we have implemented SCIM API for user management, you can now manage your Leyline users in Microsoft Entra (Azure Active Directory), Okta, Atlassian, or any other SCIM-enabled service, and, of course, use SSO to log in.

We have implemented integration with physical access control: the customer gets a QR code on a ticket that allows access to specific zones, depending on the room they are directed to, first installation is **planned** early January.

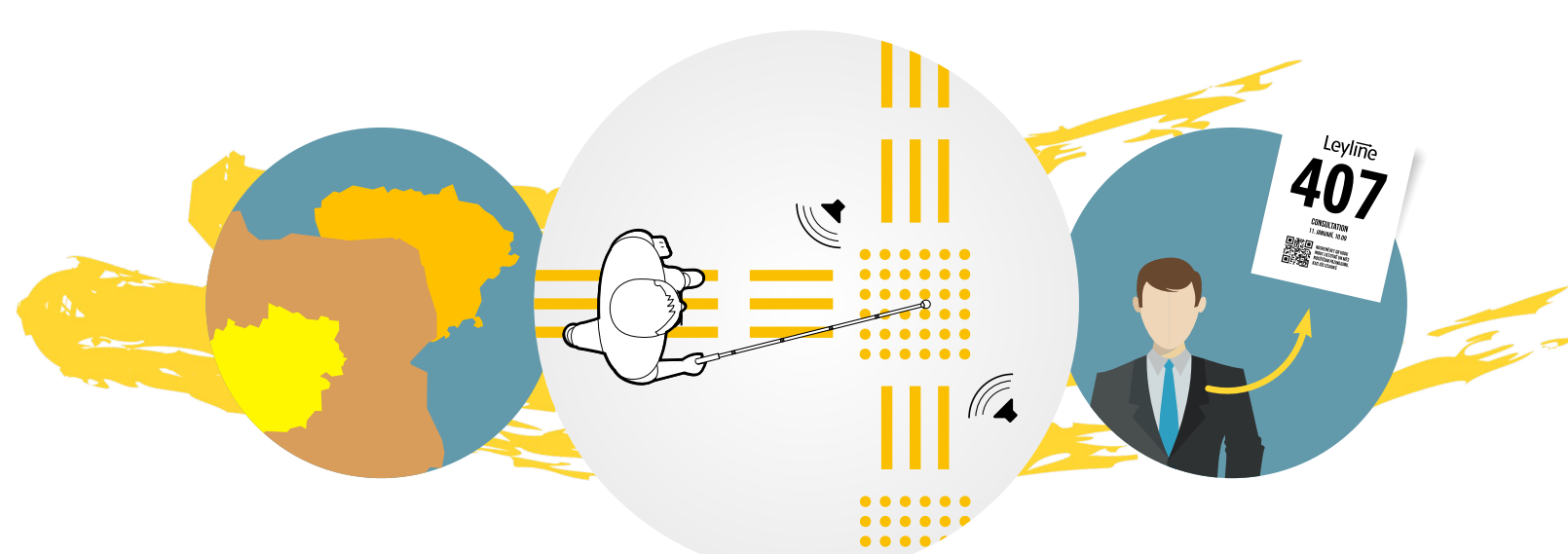
Also: we have a shiny new website. It is harder than it looks, but we finally made it over the finish line, some translations are missing, but we're working on it.



### 2024 Highlights:

As a recap of our main achievements this year:

1. A lot of accessibility work, 2 devices ready, a lot of software solutions, and a lot more in the works
2. Hardware: in addition to accessibility devices, we have outdoor devices
3. A lot of QMS additional functionality, like delayed ticket, remote printing, SMS, QR-code cases for tracking and taking tickets without using the kiosk
4. Groups use-case
5. A lot of quality updates for admins, operators, and of course end-users
6. APIs: SCIM, Leyline API, integration with physical access control systems
7. And many-many more, here are our newsletter PDFs from **Q1**, **Q2**, and **Q3**



### Q4 Details

#### A11y

1. The first mass-production Portals are almost there, and we are starting to install them across the Baltic states in December
2. We have made another tour: Lithuania, Poland, and Austria this time to show off our accessibility devices
3. We have been recognized by ombudsman's office of Latvia for our accessibility effort

#### New functionality

1. We now have an API to control access to doors via QR code on a ticket, you only get access to the zones, where your service point (room) is
2. SCIM API, SSO
3. Leyline user management API
4. We can now print a QR-code on a ticket that will lead the customer to a page with live queue data (how many people before you, estimated waiting time etc.)
5. Manager desk usability updates
6. We have developed a use-case where a customer can only take a ticket after scanning their QR code (or entering their PIN), and they can only take a limited number of tickets per day
7. Managers can now print remote tickets, not just operators (manager can now direct the kiosk to print a ticket from their desk)

With any further questions, please contact us at

**[ask@leyline.li](mailto:ask@leyline.li)**.

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