

Leyline

Hello,

This is our quarterly newsletter for our dear customers, esteemed partners, and all sympathizers.

Read our newsletter and learn more about what was happening in Leyline development and events.

Here's what happened since our last newsletter.

Highlights:

Our main focus in Q2 was accessibility.

PORTAL

SightCity

PULSAR

Leyline was an exhibitor on "SightCity" expo for blind and visually impaired in Frankfurt am Main, Germany, and, dare we say it, it was a hit. We have shown, gathered feedback and validated our ideas for our "Portal" and "Pulsar" devices, we have a small promo page for them here: portal.leyline.li.

Even though the expo is geared towards personal devices, and we have infrastructure, the feedback was phenomenal, we really have created something unique in the world.

"Portal", a world first, is installed in Telšiai municipality, Lithuania.

We are officially marking our "Portal" and "Pulsar" devices as **Generally Available**.

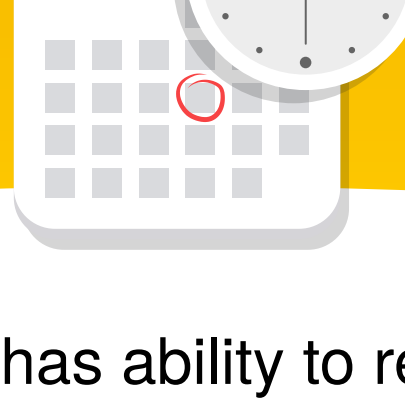
Details

General updates



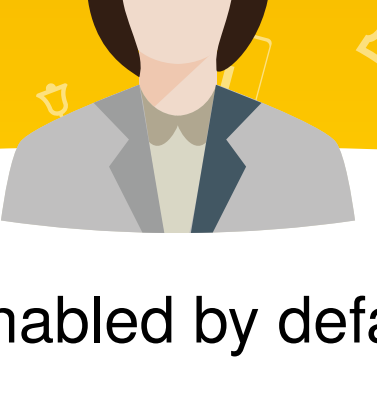
1. Better accessibility
2. Webqueue QR generation is improved
3. Ability to disable sending of reports to analysts
4. Improved service statistics performance
5. We have added an option for customers to have their own separate cluster, created migration scripts etc.
6. Pairing code screen improvements, better visibility on all sorts of devices
7. Added a prototype of information kiosk option, no queue, just information for people who can see, but also for visually impaired and blind people
8. Security fixes
9. We now support 2-digit ticket numbers on all screens and printer, if your number pool is from 1 to 99
10. Improved restart time on updates
11. Operator service points can now emit sound to call a person specifically to this service point

Booking page updates



1. Booking page now has ability to request custom fields from the customer per service
2. Added an ability to notify organization when booking is created

Operator screen updates



1. Back to queue is enabled by default now, when transferring
2. Now ticket is being automatically called when transferred back to queue
3. We are now refreshing (or closing) transfer window when ticket is updated and is no longer transferable
4. Held tickets are now shown in overview
5. A lot more of overview window improvements
6. Some operator notifications now have a button to "Confirm" the notification to dismiss it for everyone
7. Tickets created by host can now be marked as "accessibility" tickets

Manager screen updates



1. Huge manager dashboard updates
2. Manager now sees accessibility ticket markings (not only operators)

Kiosk updates



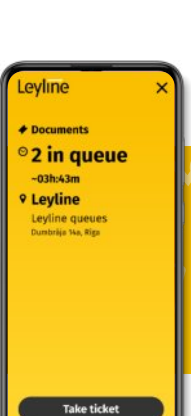
1. Full-screen errors are now supported, for cases when we need to show more information to the customer
2. Ability to print booking time on ticket

Karoo updates



1. Added webqueue QR links to service center
2. Overall cleanup as usual
3. Search for service center users now ignores diacritics

Mobile updates



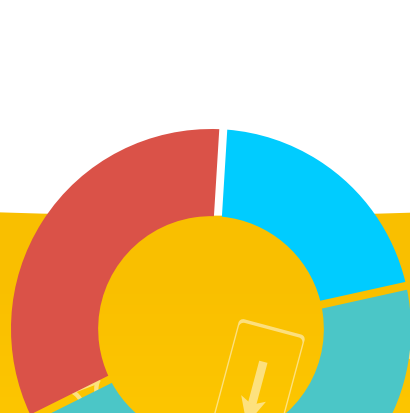
1. Bookings are now displayed in the app, just as regular tickets are

Device support



1. Samsung Smart TVs now support multiple sounds (not just "ding" but also accessibility audio)
2. We have tested our software on Windows kiosks with 3nstar printers. It just works :)

Statistics



1. Added "target" to transfer action log

With any further questions, please contact us at ask@leyline.li.

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